



Workday Success Plan Accelerate

Workday Success Plans deliver a success multiplier on your Workday investment. Designed to help your business adapt and thrive in a changing world, our subscription-based plans give you direct access to an extensive network of experts; proactive, ongoing problem-solving; services that build team competency; and a rich library of education and self-guided resources right-sized for your needs. Offering continuous engagement and value, Workday Success Plans is a modern offering designed to expand and grow with your business.

Accelerate productivity and enable your team.

Maximize the value of your Workday solution through deployment and beyond with **Workday Success Plan Accelerate**. Accelerate provides a range of expertise, support and education so you can access what you need, when you need it.

- Access one-to-one configuration and adoption guidance in-tenant from Workday experts—helping you work faster, not harder
- Elevate skill sets and inspire your team with in-depth, expert-led education and just-in-time learning on-demand
- Drive value from day one with a range of tools, reviews and assessments through deployment and beyond
- Identify feature adoption opportunities that align to your business objectives with detailed tenant assessments
- Focus on the road ahead with comprehensive global support available 24/7/365 at all severity levels



We are embarking on a two-year strategic project to ramp up our optimization and increase the effectiveness and efficiency of our business processes. A key part of our strategy is Workday Success Plans.

The Florida Polytechnic University Board of Trustees

Key Benefits

- Connect the dots between your business objectives and Workday's capabilities
- Increase productivity and efficiency, elevate skill sets and inspire your team
- Keep pace with innovation
- Accelerate time to value and unlock the full power of your Workday investment
- Deploy with confidence and drive value from day one
- Focus on the road ahead with comprehensive global support

Key Features

- One-to-one, in-tenant guidance for configuration and adoption
- In-depth, expert-led education and just-in-time learning on-demand
- Tenant assessments designed to identify opportunities for feature adoption
- Kits and deployment stage reviews through deployment and beyond
- Global support available 24/7/365 at all severity levels

Connection and Engagement

Collaborate, spark ideas and share challenges with peers through Workday-facilitated small-group sessions, Workday Community and more.

Community Access: Access our one-stop, single-sign-on hub where you can access Workday learning and knowledge, perform critical business tasks for managing your goals with Workday, and engage with peers and Workday experts.

Collaboration Crews: Share, brainstorm and connect with peers in Workday-facilitated small-group sessions.

Workday Rising Passes: Get free general admission to Workday Rising. Connect with peers, learn about our latest innovations and get answers from Workday experts.

Education and Learning

Access training and education that enables your team members to expand their Workday expertise like never before.

Feature Release Reviews (Webinar): Engage directly with Workday's product management team on live webinars prior to the bi-annual release of new features. Get your questions answered live and get up to speed on new functionality more quickly.

Learn On-Demand: Get unlimited access to on-demand, just-in-time learning via short, topic-specific videos and job aids. Solve on-the-job challenges swiftly and achieve greater independence as you learn and grow with Workday.

Product Overview Trainings: Watch short, product-specific videos on-demand for a foundational understanding of your Workday product and how to get started.

Production Preparedness Series (Webinars): Set yourself up for success in production with webinars designed to help you navigate your first few months on Workday and plan your support model.

Workday Administrator Library: Get on-demand, self-paced learning for Workday administrators. Expand your classroom training with interactive courses designed to boost your Workday knowledge.

Workday Pro - Exam Fee Waiver: For customers who want to develop the highest standard of Workday knowledge, take Workday's accreditation program exam for free.

Self-Guided Tools

From change management to testing and adoption kits, access self-guided tools and resources on the go.

Adoption Kit: Improve self-sufficiency for your managers and employees and boost end-user adoption with just-in-time job aids, videos and templates for common self-service tasks.

Change Management Guidance Kit: Navigate change and maintain end-user engagement with foundational advice via self-service resources and materials on Workday Community.

Testing Guidance Kit: Test and roll out new features with confidence, using on-demand testing templates and concise supporting materials that help you successfully plan and execute testing.

Usage Monitoring: See how your end-users are using and adopting Workday, with monthly usage insights delivered directly to your inbox.

Expert Guidance and Insight

Set yourself up for success with expert guidance that helps you connect the dots between your business objectives and Workday's capabilities.

Accelerator Webinars (Live Experts): Elevate skill sets and inspire your team with live and on-demand webinars designed to grow their expertise and boost confidence in managing Workday. Discover product features, learn best practices and understand the why, when and how of feature adoption.

Ask-an-Expert: Help your team work more efficiently and productively with direct access to personalized one-to-one in-tenant guidance on configuration and adoption, demonstrations of products you own and more.

Feature Accelerator Coaching: Quickly self-deploy or enhance features with virtual coaching to make sure you're agile in times of change.

Feature Adoption Assessment: Get a prescriptive tenant review to identify product feature adoption opportunities that align to your business objectives.

Deployment Review and Assessment

Deploy with confidence and identify risk with a series of reviews and assessments designed to ensure your deployment leverages Workday's tried-and-true methodology.

Deployment Review and Assessment Stage Reviews: Access guidance at key points during deployment with reviews and assessments that ensure you are leveraging Workday's leading practices and collective expertise.

Optimization Packages

From change management to testing to deep-dives on analytics, reporting, technical strategies and architecture support, Optimization Packages can help with a menu of fixed-scope packages that provide personalized guidance.

Functional Review: Get in-depth tenant assessment designed to identify opportunities to optimize your configuration in a selected product area, boost operational efficiency and improve end-user experience.

Support

Rest easy with global support available 24/7/365 at all severity levels.

Accelerate Technical Support (24/7 P1-P5):

Access technical support 24/7/365 for all issue severity levels (P1-P5).

Workday Success Plans offer flexible, results-oriented support that grows with your business. No matter where you are in your Workday journey, there's a Workday Success Plan designed to help you reach your business goals. [Learn more.](#)



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